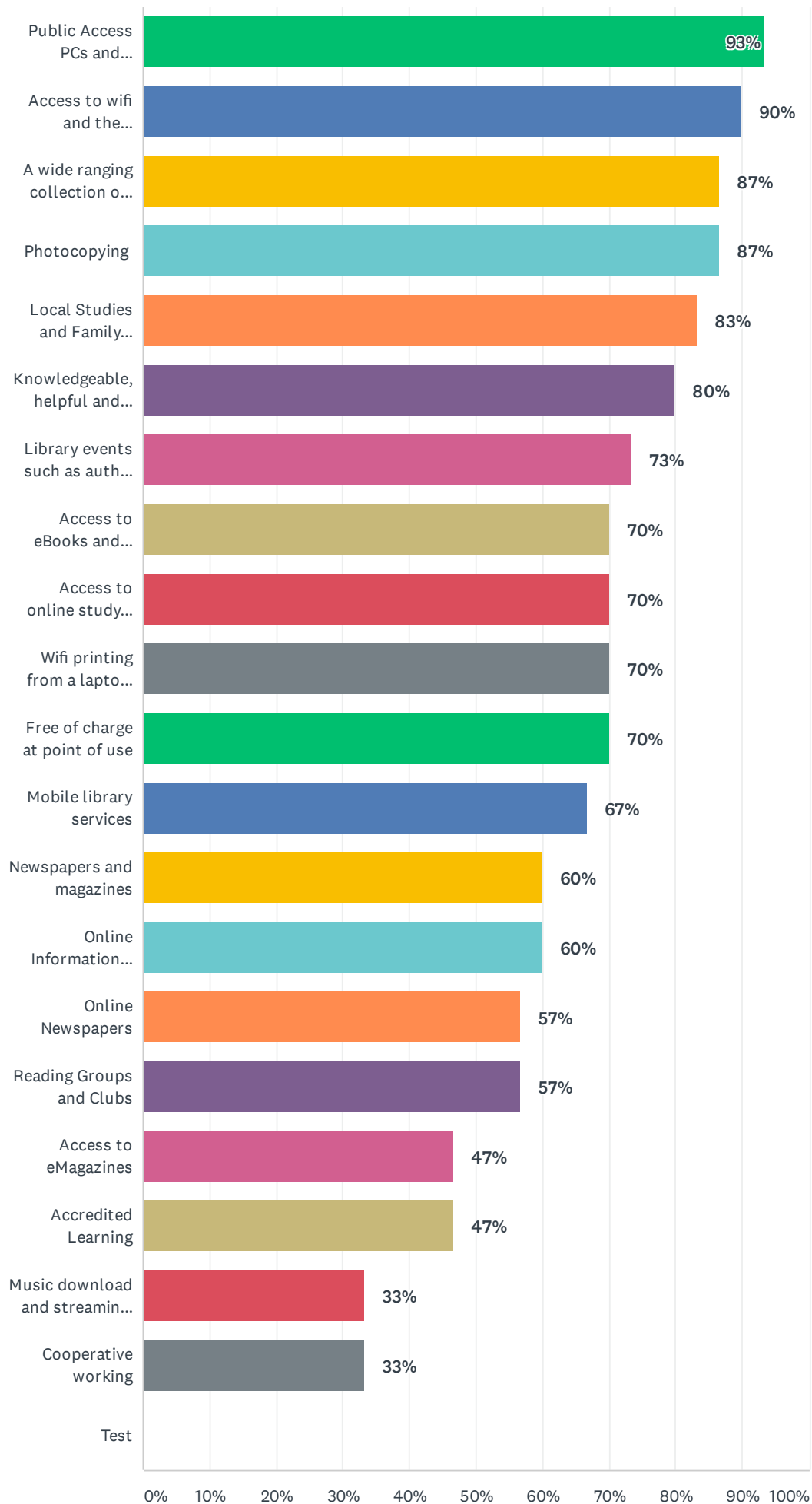


**Q1 What do you think the key aspects of a library service should be?
Please tick all that apply.**

Answered: 30 Skipped: 0

Developing the Library Service



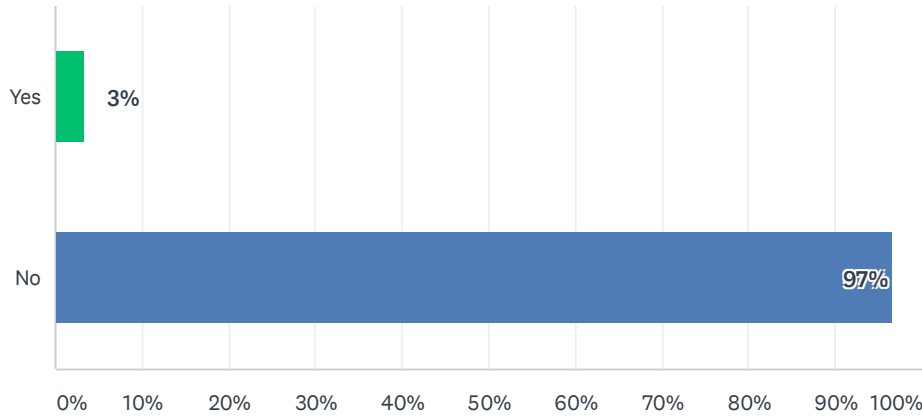
Developing the Library Service

ANSWER CHOICES	RESPONSES	
Public Access PCs and printing services	93%	28
Access to wifi and the internet in every library	90%	27
A wide ranging collection of resources for lending	87%	26
Photocopying	87%	26
Local Studies and Family History	83%	25
Knowledgeable, helpful and welcoming staff	80%	24
Library events such as author visits, book bug sessions and social activities	73%	22
Access to eBooks and Audio Books	70%	21
Access to online study guides and past papers	70%	21
Wifi printing from a laptop or mobile device	70%	21
Free of charge at point of use	70%	21
Mobile library services	67%	20
Newspapers and magazines	60%	18
Online Information databases such as Britannica Online	60%	18
Online Newspapers	57%	17
Reading Groups and Clubs	57%	17
Access to eMagazines	47%	14
Accredited Learning	47%	14
Music download and streaming service	33%	10
Cooperative working	33%	10
Test	0%	0
Total Respondents: 30		

#	OTHER (PLEASE SPECIFY)	DATE
1	The cooperative working aspect for me is the biggest selling point, access to reasonably priced drinks and minimal snack with a flexible working space would be hugely advantageous and support local business, self employed and those who don't necessarily want to work from home or drive to the office.	2/22/2020 7:20 PM
2	Dedicated children's librarian and events/initiatives to encourage library use for families and children, particularly those who might not otherwise have access to books.	1/16/2020 7:32 PM
3	Books to borrow	1/10/2020 3:58 PM

Q2 Do you use the Library Service?

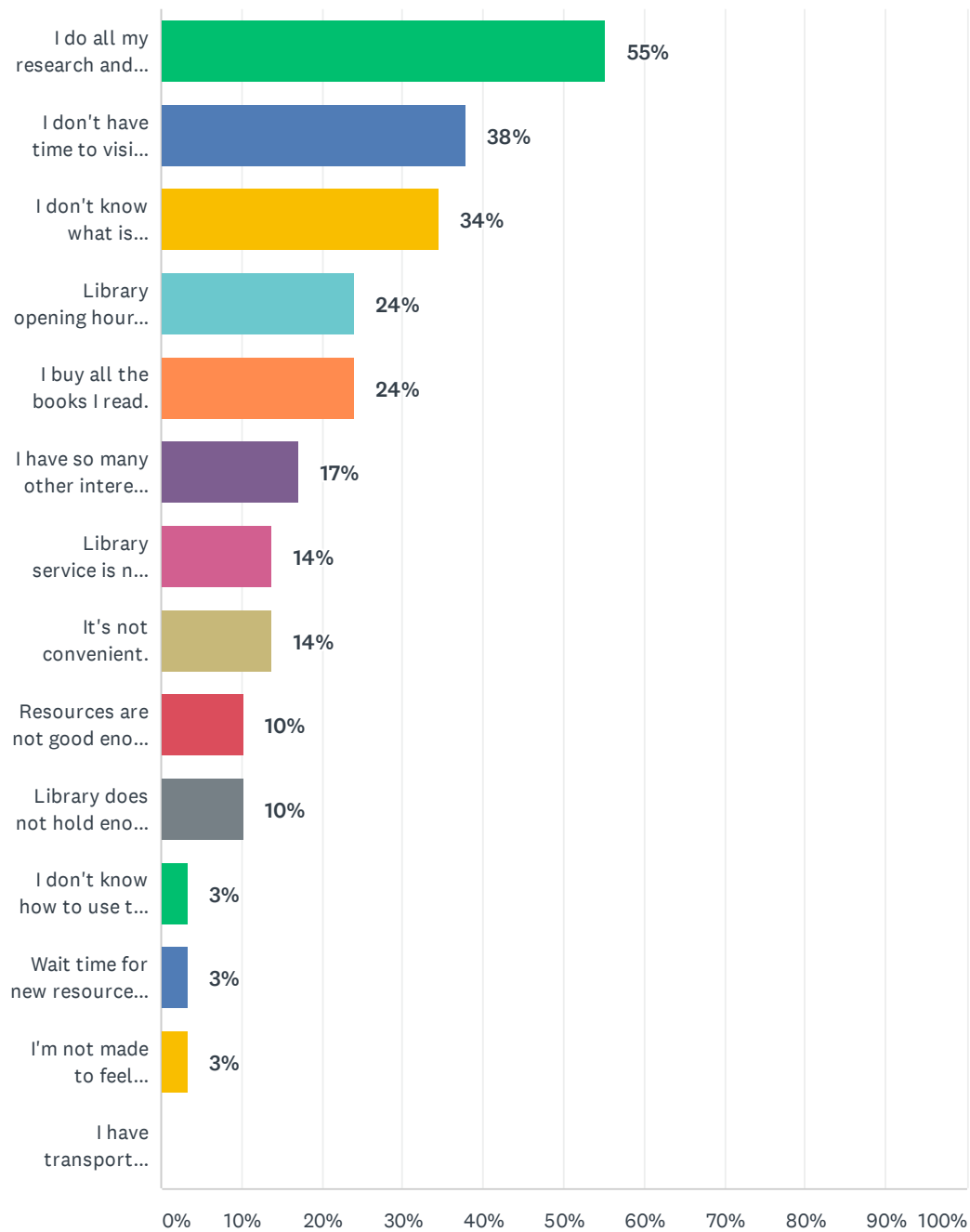
Answered: 30 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	3%	1
No	97%	29
TOTAL		30

Q3 If you have not used the library service in the last 2 years, what are your reasons for this? Please choose all that apply.

Answered: 29 Skipped: 1



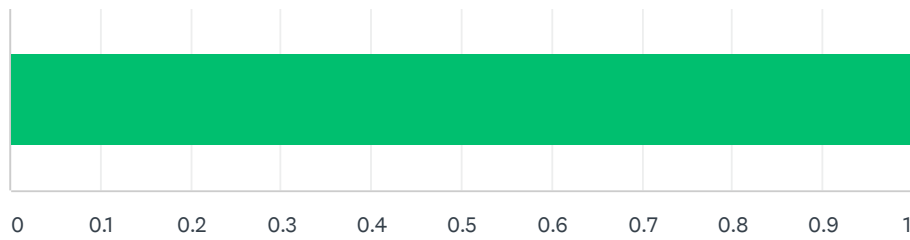
Developing the Library Service

ANSWER CHOICES	RESPONSES	
I do all my research and studying online at home.	55%	16
I don't have time to visit the library.	38%	11
I don't know what is available.	34%	10
Library opening hours are not suitable for my use.	24%	7
I buy all the books I read.	24%	7
I have so many other interests I have no time for the library.	17%	5
Library service is no longer relevant in my life.	14%	4
It's not convenient.	14%	4
Resources are not good enough quality.	10%	3
Library does not hold enough stock and there is little to choose from.	10%	3
I don't know how to use the library digital services.	3%	1
Wait time for new resources is too long due to popular demand of certain titles.	3%	1
I'm not made to feel welcome.	3%	1
I have transport issues.	0%	0
Total Respondents: 29		

#	OTHER (PLEASE SPECIFY)	DATE
1	Laziness on my part	1/20/2020 4:41 PM
2	I don't read	1/15/2020 6:53 PM
3	Just moved to area	1/15/2020 7:13 AM
4	Too easy to access info at home	1/10/2020 3:59 PM
5	I wasnt aware newtonhill even had one	1/8/2020 12:13 PM

Q4 Which libraries do you use? Please chose all that apply

Answered: 1 Skipped: 29



- | | | | |
|---|---|--|---|
| <input checked="" type="checkbox"/> Digital Library | <input type="checkbox"/> Aberchirder Library | <input type="checkbox"/> Aboyne Library | <input type="checkbox"/> Alford Library |
| <input type="checkbox"/> Ballater Library | <input type="checkbox"/> Balmedie Library | <input type="checkbox"/> Banchory Library | <input type="checkbox"/> Banff Library |
| <input type="checkbox"/> Boddam Library | <input type="checkbox"/> Bracoden Library | <input type="checkbox"/> Cairnbulg Library | |
| <input type="checkbox"/> Cruden Bay Library | <input type="checkbox"/> Ellon Library | <input type="checkbox"/> Fettercairn Library | |
| <input type="checkbox"/> Fraserburgh Library | <input type="checkbox"/> Huntly Library | <input type="checkbox"/> Inch Library | |
| <input type="checkbox"/> Inverbervie Library | <input type="checkbox"/> Inverurie Library | <input type="checkbox"/> Kemnay Library | |
| <input type="checkbox"/> Kintore Library | <input type="checkbox"/> Macduff Library | <input type="checkbox"/> Mearns Library | <input type="checkbox"/> Meldrum Library |
| <input type="checkbox"/> Mintlaw Library | <input type="checkbox"/> New Pitsligo Library | <input type="checkbox"/> Newmachar Library | |
| <input type="checkbox"/> Newtonhill Library | <input type="checkbox"/> Peterhead Library | <input type="checkbox"/> Portlethen Library | |
| <input type="checkbox"/> Portsoy Library | <input type="checkbox"/> Rosehearty Library | <input type="checkbox"/> Stonehaven Library | |
| <input type="checkbox"/> Strichen Library | <input type="checkbox"/> Turriff Library | <input type="checkbox"/> Westhill Library | <input type="checkbox"/> Whitehills Library |

Developing the Library Service

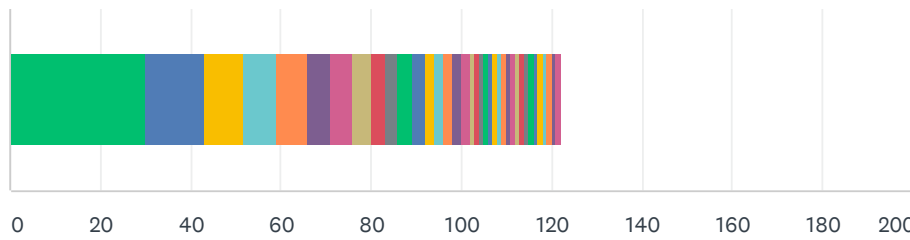
ANSWER CHOICES	RESPONSES	
Digital Library	100.00%	1
Aberchirder Library	0.00%	0
Aboyne Library	0.00%	0
Alford Library	0.00%	0
Ballater Library	0.00%	0
Balmedie Library	0.00%	0
Banchory Library	0.00%	0
Banff Library	0.00%	0
Boddam Library	0.00%	0
Bracoden Library	0.00%	0
Cairnbulg Library	0.00%	0
Cruden Bay Library	0.00%	0
Ellon Library	0.00%	0
Fettercairn Library	0.00%	0
Fraserburgh Library	0.00%	0
Huntly Library	0.00%	0
Insch Library	0.00%	0
Inverbervie Library	0.00%	0
Inverurie Library	0.00%	0
Kemnay Library	0.00%	0
Kintore Library	0.00%	0
Macduff Library	0.00%	0
Mearns Library	0.00%	0
Meldrum Library	0.00%	0
Mintlaw Library	0.00%	0
New Pitsligo Library	0.00%	0
Newmachar Library	0.00%	0
Newtonhill Library	0.00%	0
Peterhead Library	0.00%	0
Portlethen Library	0.00%	0
Portsoy Library	0.00%	0
Rosehearty Library	0.00%	0
Stonehaven Library	0.00%	0
Strichen Library	0.00%	0
Turriff Library	0.00%	0

Developing the Library Service

Westhill Library	0.00%	0
Whitehills Library	0.00%	0
Total Respondents: 1		

Q5 Which libraries would you use? Please chose all that apply.

Answered: 30 Skipped: 0



- | | | | |
|---|--|--|---|
| ■ Stonehaven Library | ■ Newtonhill Library | ■ Portlethen Library | |
| ■ Inverbervie Library | ■ Mearns Library | ■ Inverurie Library | |
| ■ Digital Library | ■ Westhill Library | ■ Banchory Library | |
| ■ Cruden Bay Library | ■ Fettercairn Library | ■ Turriff Library | |
| ■ Ellon Library | ■ Fraserburgh Library | ■ Meldrum Library | |
| ■ Newmachar Library | ■ Peterhead Library | ■ Aberchirder Library | |
| ■ Aboyne Library | ■ Alford Library | ■ Ballater Library | ■ Balmedie Library |
| ■ Banff Library | ■ Boddam Library | ■ Bracoden Library | ■ Cairnbulg Library |
| ■ Huntly Library | ■ Inch Library | ■ Kemnay Library | ■ Kintore Library |
| ■ Macduff Library | ■ Mintlaw Library | ■ New Pitsligo Library | |
| ■ Portsoy Library | ■ Rosehearty Library | ■ Strichen Library | |
| ■ Whitehills Library | | | |

Developing the Library Service

ANSWER CHOICES	RESPONSES	
Stonehaven Library	100.00%	30
Newtonhill Library	43.33%	13
Portlethen Library	30.00%	9
Inverbervie Library	23.33%	7
Mearns Library	23.33%	7
Inverurie Library	16.67%	5
Digital Library	16.67%	5
Westhill Library	13.33%	4
Banchory Library	10.00%	3
Cruden Bay Library	10.00%	3
Fettercairn Library	10.00%	3
Turriff Library	10.00%	3
Ellon Library	6.67%	2
Fraserburgh Library	6.67%	2
Meldrum Library	6.67%	2
Newmachar Library	6.67%	2
Peterhead Library	6.67%	2
Aberchirder Library	3.33%	1
Aboyne Library	3.33%	1
Alford Library	3.33%	1
Ballater Library	3.33%	1
Balmedie Library	3.33%	1
Banff Library	3.33%	1
Boddam Library	3.33%	1
Bracoden Library	3.33%	1
Cairnbulg Library	3.33%	1
Huntly Library	3.33%	1
Insch Library	3.33%	1
Kemnay Library	3.33%	1
Kintore Library	3.33%	1
Macduff Library	3.33%	1
Mintlaw Library	3.33%	1
New Pitsligo Library	3.33%	1
Portsoy Library	3.33%	1
Rosehearty Library	3.33%	1

Developing the Library Service

Strichen Library	3.33%	1
Whitehills Library	3.33%	1
Total Respondents: 30		

Q6 A range of services and programmes are delivered by Aberdeenshire Libraries for example reading groups, film clubs, armchair exercise clubs. What activities or services would you like to see developed in your local area?

Answered: 29 Skipped: 1

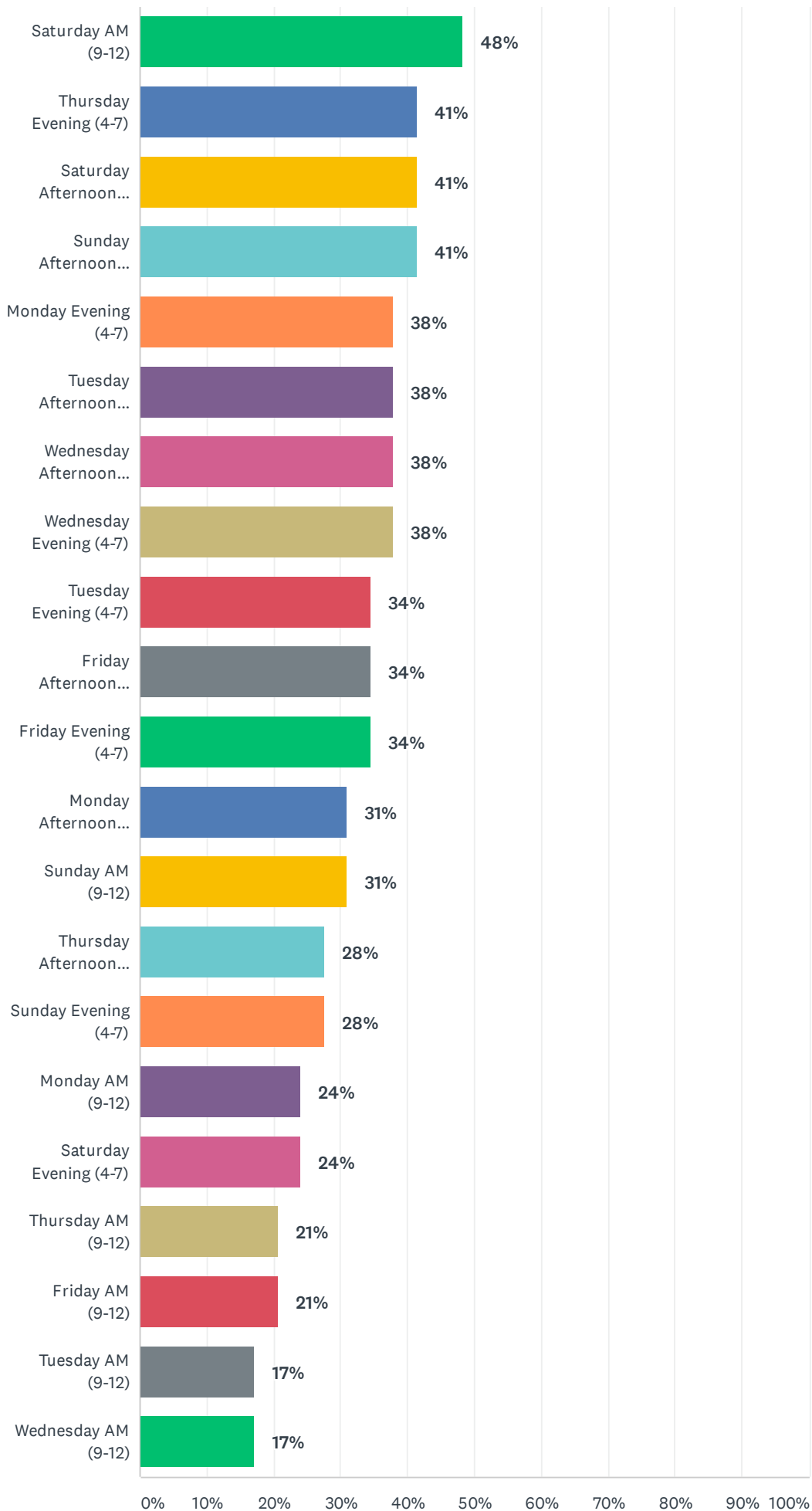
Developing the Library Service

#	RESPONSES	DATE
1	IT and smart phones lessons for beginners.	2/27/2020 7:49 PM
2	Possibly film at Portlethen or Stonehaven	2/23/2020 5:11 PM
3	Swing groups	2/23/2020 1:32 AM
4	Could be developed to include craft spaces.	2/22/2020 7:22 PM
5	weapons	2/21/2020 9:06 AM
6	Left unanswered on paper survey	2/12/2020 9:17 AM
7	Youth Groups. Sign language groups	2/1/2020 10:55 AM
8	Family History/Genealogy	1/31/2020 1:23 PM
9	.	1/28/2020 11:48 PM
10	Unsure	1/28/2020 11:20 AM
11	Reading groups, film club.	1/24/2020 5:33 PM
12	Hjhjgufygjhgk	1/22/2020 11:01 AM
13	When I was a student I used all the services libraries provided and they were very important when it came to my success. I would say both for the resources but also as a peaceful place for me to work (I guess I could have been considered a mature student!). When I have my first child this year I know I will use our local library again for books for them as they age so quickly! I would also hope to have some fun sessions put on by the library for them to attend and maybe even a place for support groups, presentations on issues such as climate change etc. that encourage the community to work together on important issues - instead of in isolation.	1/20/2020 4:46 PM
14	Adult book club Specific events/activities for children and teenagers, eg book club, story time, author visits, workshops	1/16/2020 7:34 PM
15	I would like to see all these services continue to be available for those who need them in my local area	1/15/2020 6:53 PM
16	Book bugs	1/15/2020 7:13 AM
17	.	1/14/2020 10:50 PM
18	-	1/14/2020 3:46 PM
19	I would not use any	1/13/2020 11:15 AM
20	free wifi	1/13/2020 10:36 AM
21	No	1/13/2020 10:35 AM
22	book groups	1/13/2020 10:34 AM
23	Reading groups	1/12/2020 6:23 PM
24	Create activities and groups that would make people happy to get off their backsides and go out	1/10/2020 4:01 PM
25	.	1/9/2020 10:18 AM
26	All of the above	1/9/2020 8:43 AM
27	Children and baby group	1/8/2020 8:42 PM
28	Movie days	1/8/2020 12:41 PM
29	N/a	1/8/2020 12:14 PM

Q7 When would you like to visit your library?

Answered: 29 Skipped: 1

Developing the Library Service

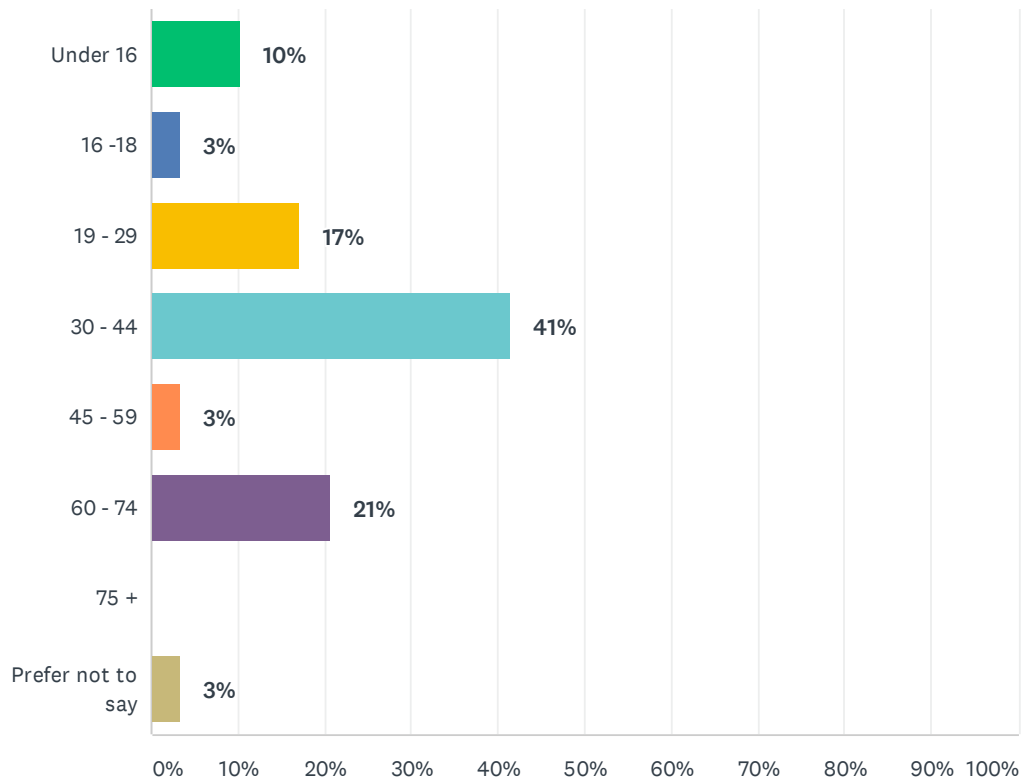


Developing the Library Service

ANSWER CHOICES	RESPONSES	
Saturday AM (9-12)	48%	14
Thursday Evening (4-7)	41%	12
Saturday Afternoon (12-4)	41%	12
Sunday Afternoon (12-4)	41%	12
Monday Evening (4-7)	38%	11
Tuesday Afternoon (12-4)	38%	11
Wednesday Afternoon (12-4)	38%	11
Wednesday Evening (4-7)	38%	11
Tuesday Evening (4-7)	34%	10
Friday Afternoon (12-4)	34%	10
Friday Evening (4-7)	34%	10
Monday Afternoon (12-4)	31%	9
Sunday AM (9-12)	31%	9
Thursday Afternoon (12-4)	28%	8
Sunday Evening (4-7)	28%	8
Monday AM (9-12)	24%	7
Saturday Evening (4-7)	24%	7
Thursday AM (9-12)	21%	6
Friday AM (9-12)	21%	6
Tuesday AM (9-12)	17%	5
Wednesday AM (9-12)	17%	5
Total Respondents: 29		

Q8 What is your age?

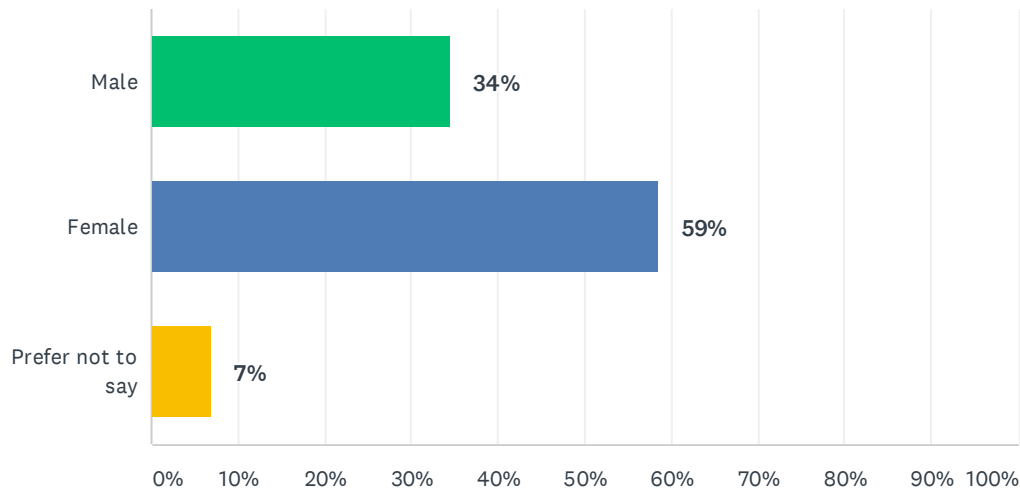
Answered: 29 Skipped: 1



ANSWER CHOICES	RESPONSES	
Under 16	10%	3
16 -18	3%	1
19 - 29	17%	5
30 - 44	41%	12
45 - 59	3%	1
60 - 74	21%	6
75 +	0%	0
Prefer not to say	3%	1
TOTAL		29

Q9 Are you?

Answered: 29 Skipped: 1



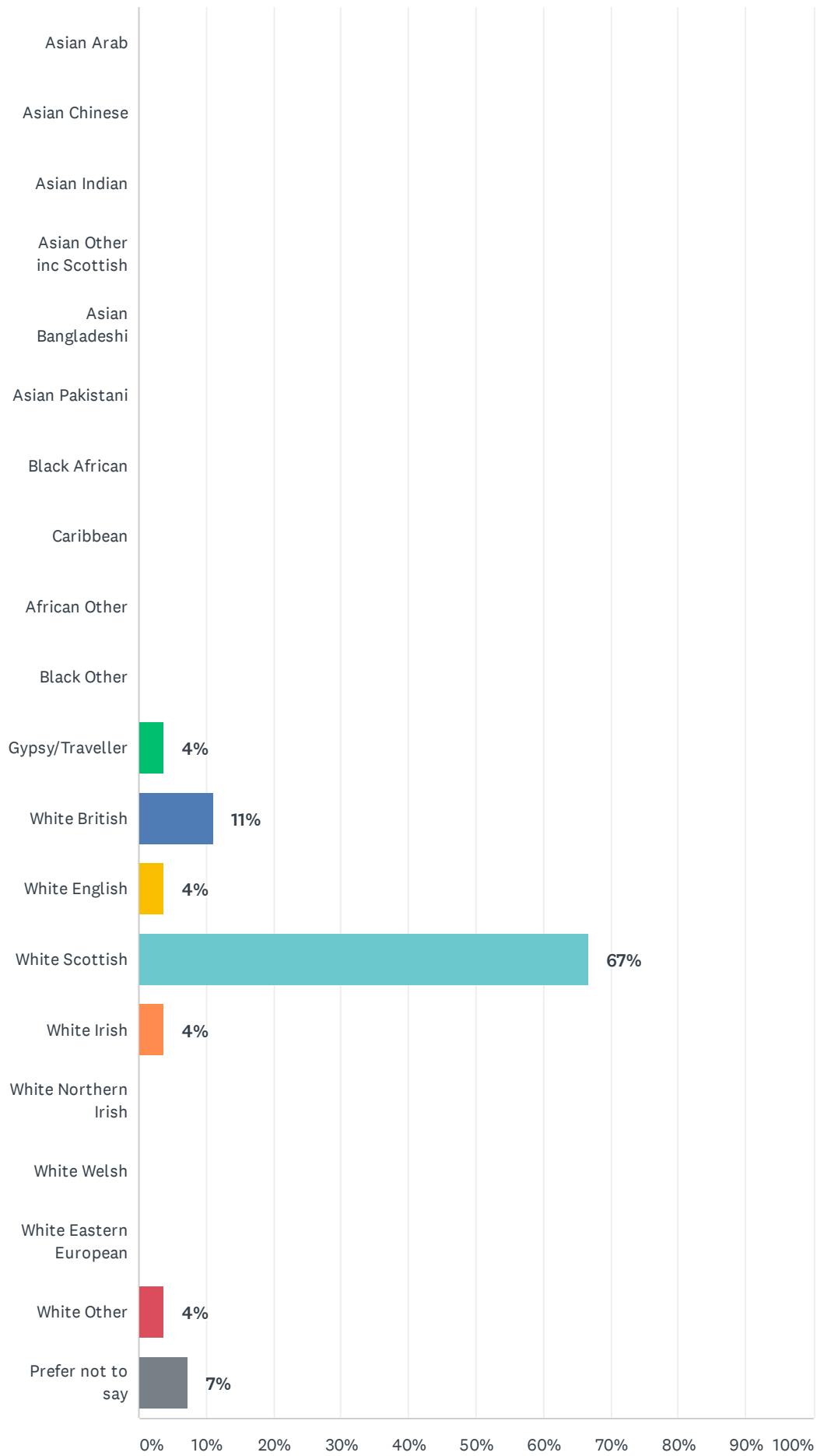
ANSWER CHOICES	RESPONSES	
Male	34%	10
Female	59%	17
Prefer not to say	7%	2
TOTAL		29

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q10 What is your ethnic origin?

Answered: 27 Skipped: 3

Developing the Library Service

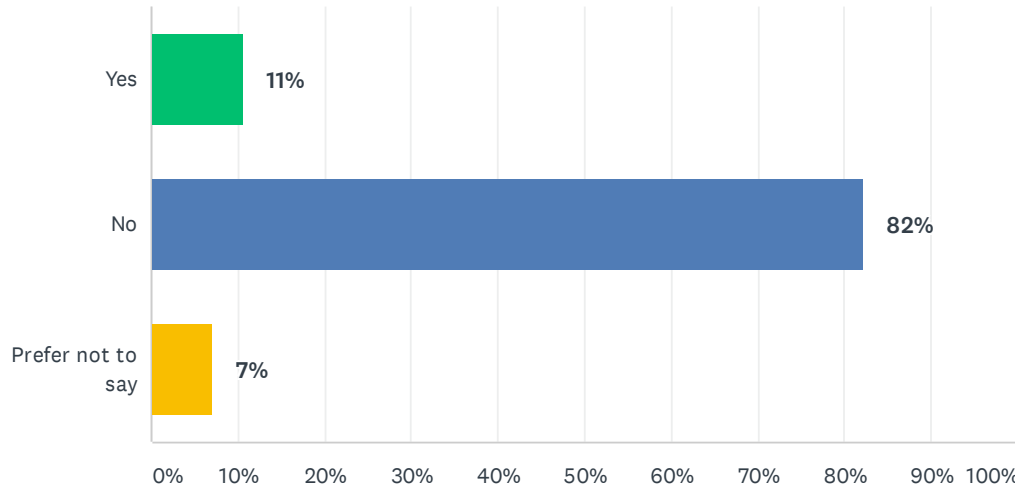


Developing the Library Service

ANSWER CHOICES	RESPONSES	
Asian Arab	0%	0
Asian Chinese	0%	0
Asian Indian	0%	0
Asian Other inc Scottish	0%	0
Asian Bangladeshi	0%	0
Asian Pakistani	0%	0
Black African	0%	0
Caribbean	0%	0
African Other	0%	0
Black Other	0%	0
Gypsy/Traveller	4%	1
White British	11%	3
White English	4%	1
White Scottish	67%	18
White Irish	4%	1
White Northern Irish	0%	0
White Welsh	0%	0
White Eastern European	0%	0
White Other	4%	1
Prefer not to say	7%	2
TOTAL		27

Q11 Do you consider yourself to have a disability? (e.g. a physical or mental impairment which has a substantial and long-term adverse effect upon your ability to carry out normal day-to-day activities)

Answered: 28 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	11%	3
No	82%	23
Prefer not to say	7%	2
TOTAL		28